## DISCOVER YOUR CITY

Campus France will guide you through your first steps in France and **exploring Nantes**, your new home.

# WELCOME NANTES



### YOUR ARRIVAL IN NANTES /

#### • A one-stop Guichet Unique for international students at Université de Nantes

#### At Université de Nantes, the one-stop desk is the central meeting place for international students when they arrive in the city.

All the information necessary for setting up and settling down in Nantes is available there:

 assistance with administrative procedures (university enrollment, residence permits);

- · housing, insurance, health;
- campus and cultural life, associations, transportation.

When the terms start in September and in January, Université de Nantes and its partners including the Prefecture and CROUS are on duty at the One-Stop desk to simplify procedures on site.

Address: Maison des Échanges Internationaux et de la Francophonie, 15 chaussée de la Madeleine, 44000 Nantes.

#### Hours:

Tuesday to Thursday, 9am to 12pm and 1:30pm to 5pm. Friday, 9am to 12pm. Closed Mondays. **Contact:** 02 53 46 21 62 or international@univ-nantes.fr

To learn more, consult the pages dedicated to international students (bilingual French/English https://www.univ-nantes.fr

> menu > incoming student venir étudier à Nantes

#### • Welcome and orientation for doctoral students and researchers

At Université de Nantes, thanks to the Nantes foreign researchers association known as Euraxess, researchers and doctoral students can contact the Welcome and Information Office for their procedures: http://www.nantes-chercheur.org/ Contacts: 02 53 46 21 73 or maisondeschercheursetrangers@univ-nantes.fr

#### Buddy System

You can be assisted by a local student in Nantes! The association Autour du Monde-ESN Nantes, at no charge, puts a local student in contact with a newly-arrived international student. Above all, it's a sharing and outreach relationship which simplifies setting up for foreign students in Nantes: http://www.esn-nantes.org/

#### • Welcome and orientation in other institutions

Depending on the institution host, two information services are available: the Service des Relations Internationales (international relations) and the Service de la Scolarité (Admissions).

Regardless of your institution, please consult the Campus France website for orientation. The site presents a series of **Information Sheets covering the different higher learning institutions**: https://www.campusfrance.org > Students > Documentary resources > Practical information for students and researchers > Reception arrangements in institutions

If you cannot find your school in this list, then go directly to their website.

Year-round at Université de Nantes, it's the International Relations Department which monitors administrative relationships with international students during their mobility.

#### National Services

- Students: www.etudiant.gouv.fr
- doctoral students, researchers: http://www.euraxess.fr/fr

## HOUSING

There are numerous solutions for housing in Nantes: Student-only accommodations managed by CROUS, student housing and private residences,



and rooms in private homes. What's most important is to take care of this as early as possible, before your arrival.

• The Université de Nantes site gives you all the information and tips you need to find housing in Nantes:

https://www.univ-nantes.fr > menu > logement • The CRIJ (Centre Régional d'Information Jeunesse), the regional youth information center for Pays de la Loire has a very complete Housing Guide that's available for download: https://www. infos-jeunes.fr/se-loger

#### **A FEW TIPS**

#### Short-term housing

• Nantes youth hostel, near the city center. Address: La Manu, 2 place de la Manu, 44000 Nantes. Contact: 02 40 29 29 20 or nanteslamanu@hifrance.org

• see the Nantes Tourism Office website for information about a range of temporary accommodations solutions in Nantes. A housing guide is also available:

https://www.nantes-tourisme.com > hébergement

#### Long-term housing

• CROUS student housing, Centre Régional des Œuvres Universitaires, for Nantes Pays de la Loire. Address: CROUS, 2 boulevard Guy Mollet, 44300 Nantes.

Hours: Monday to Friday, 9:00am to 5:00pm. Contact: 02 30 06 02 44

CROUS website: http://www.crous-nantes.fr/ The website *Trouver un logement*: https://trouverunlogement.lescrous.fr/

On campus, the CROUS also manages all low-cost food services (university restaurants, cafeterias, food-trucks, etc.).

#### Private Housing Platforms

Some ten higher learning establishments in Nantes are members of **Studapart**, a platform for private housing.

#### Learn more: https://www.studapart.com

Other offers for student lodging, managed by private organisms, are also available in Nantes. Try these sites:

- https://www.adele.org
- https://www.immojeune.com
- https://www.location-etudiant.fr
- https://housinganywhere.com

There is also a **site managed by the CROUS**, **Lokaviz, which includes a listing of student accomodations in private homes:** https://www.lokaviz.fr

• Shared Leases: Consult *La Carte des Colocs*, a national site for shared leases that's free and simple to use: https://www.lacartedescolocs.fr/

• Other solutions available on the Campus France site: www.campusfrance.org > Getting organized > Accommodation

#### • If you need a guarantor to secure your lodging

Visale is a new and free guarantor system: www. visale.fr

#### If you want to file an application for APL funds (Aide Personnalisée au Logement, or personalized housing aid)

CAF (Caisse des Allocations Familiales) can check your eligibility: 08 10 29 29 29 or www.caf.fr

## GETTING AROUND NANTES

The easiest way to get to Nantes from Paris is to take the train at Montparnasse station (2 hours by TGV high-speed train): https://www.oui.sncf/

From the Nantes train station, to reach the Maison des Echanges Internationaux, the International Exchanges House, take tram line 1 and get off at Commerce stop (the city's central hub).

- If you arrive at Nantes Atlantique international airport, take the direct shuttle bus to Commerce station.
- For getting around the city and suburbs, use the public transportation (tramway, bus and shuttle) network, managed by Tan for transportation in Nantes: https://www.tan.fr/ (bilingual French-English site). For travel within the region, take the Pays de la Loire regional trains: https://www.ter.sncf. com/pays-de-la-loire/horaires/recherche Buses are also an option for low-cost travel: https://fr.ouibus.com/ or https://www.flixbus.fr/
- For ride-sharing, refer to the collaborative websites:
  - national website: https://www.blablacar.fr
  - regional website: https://www.ouestgo.fr/
- For more independence, rent a bike:
  with Bicloo, the self-serve bike-share system for the greater Nantes urban area: https://www.bicloo.nantesmetropole.fr
   with Velocampus, a Université de Nantes student association which offers this service at a low price: http://www.velocampus.net/ (bilingual French-English site).

#### If you need housing adapted to your special needs

Contact the CROUS Social Services which will take action with your institution.

Some establishments have specialized services for special-needs students (housing assistance and also transportation and tuition).

At Université de Nantes, the specifically adapted services of **Relais Handicap** support students with special needs and take each specific situation into account: https://www.univ-nantes.fr

> santé, social > accompagnement du handicap

## FIRST THINGS

#### ENROLLMENT IN YOUR INSTITUTION

#### • CVEC

Before you can enroll in your institution, you must download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) – the student and campus life contribution fee.

- Connect to https://cvec.etudiant.gouv.fr/

- For additional information and special cases: https://www.campusfrance.org > s'organiser > CVEC

#### Confirm Registration

Take note ! Even if you have a pre-registration letter, you are not officially enrolled. You must confirm your enrollment with the institution's Service de la Scolarité (Admissions) as soon as you arrive.

#### **RESIDENCE PERMIT (TITRE DE SÉJOUR)**

#### Information

## • At the one-stop Guichet Unique for international students at Université de Nantes.

On matters relating to residence permits, international students are seen **by appointment** at the one-stop desk where **the Prefecture services are available at the start of the** September and January terms.

Address: Maison des Echanges Internationaux et de la Francophonie, 15 chaussée de la Madeleine, 44000 Nantes.

Contact: 02 53 46 21 62 or guichet.unique@univ-nantes.fr

## For more information (French/English bilingual pages): https://www.univ-nantes.fr > incoming students venir etudier a nantes

• at the Loire Atlantique Prefecture in Nantes (outside of the Prefecture presence at the One-Stop desk).

Address: 6 quai Ceineray, 44000 Nantes. Contact: 02 40 41 20 20 Site: http://www.loire-atlantique.gouv.fr/

• At your institution's Service des Relations Internationales.

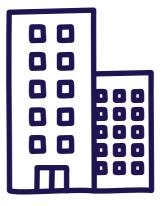
• Learn more about your rights and obligations: www.service-public.fr > Etranger > Titre de séjour et document de circulation

#### GOOD TO KNOW

• If you arrive in France with a VLS-TS long-term student visa: You must validate it online within three months of arrival: https://administration-etrangers-en-france. interieur.gouv.fr

• If you are an Algerian national or a student with a "concours" (tests) visa or a "mineur scolarisé" (enrolled minor) visa or a visa with the indication "carte à solliciter dans les deux mois" (residence permit to be requested within 2 months of entry): Depending on your campus, your residence permit application is made at the Préfecture or with the Service des Relations Internationales at your campus.

Take note: To renew your residence permit, you must apply within two months prior to its expiration date.



### PRACTICAL INFORMATION /

#### **OPENING A BANK ACCOUNT**

If you stay in France for more than 3 months, it will be much **easier day-to-day if you open a bank account**, online or in one of the 210 bank agencies located in Nantes.

In France, opening a bank account is a right: www.service-public.fr > Argent > Comptes bancaires> Droit au compte

#### HEALTHCARE

In France, receiving medical treatment is **practically** free but you must be insured. Accordingly, signing up for medical insurance is mandatory.

Login to the site: https://etudiant-etranger.ameli.fr site to register, to understand your eligibility and benefits, and to take the necessary steps.

#### Learn more:

https://www.campusfrance.org > Getting Organized > Health

As a student, you can also take advantage of the university medical services. In these health centers where consultations are free, you will be greeted by a team of doctors and nurses who can give personalized advice about health and prevention.

#### That's the case with Université de Nantes which created a Service de Santé des Etudiants, a student health services.

Address: Service de Santé des Étudiants, Maison des Services Universitaires, 110 boulevard Michelet, 44000 Nantes.

Hours: Monday to Friday, 8:30am to 5:00pm. Contact: 02 40 3710 50 and 02 40 37 10 69 Site: https://www.univ-nantes.fr/sante-social/

#### SIGN UP FOR ADDITIONAL HEALTH INSURANCE

You can also sign up for **top-up insurance** which will cover all health expenses not covered by the **free and compulsory health insurance**.

Take note: The plans and coverage levels differ from one company to another. To choose a **top-up insurance policy** which meets your needs and your budget, you can **compare student health insurance plans** on the Internet.

#### HOUSING INSURANCE

In France, housing insurance is mandatory.

You can sign up for housing insurance called "garantie risques locatifs" - rental risk guarantee - at your bank or a private insurance company. Online subscription is often possible.

#### **EMERGENCY NUMBERS**

SAMU: Call 15 Emergency Medical Services Police emergency: Call 17 in the event of violence, theft, robbery.

Fire Department: Call 18 in the event of fire, gas leak, water damage, natural catastrophe, or traffic accident.

**Call 112:** European emergency services number that's accessible from anywhere in the European Union in addition to the French numbers above.

#### LEARNING FRENCH

Learning French is an opportunity that's not to be missed! Find what works best for you: - by consulting the Campus France site or the Français Langue Etrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round:

#### http://ecolesdete.campusfrance.org

- by asking in your institution, at city hall, or in your host city's Maison des Associations - community centers.

#### FINDING A JOB OR AN INTERNSHIP

#### 2 addresses:

• the Pays de la Loire Centre Régional d'Information Jeunesse, the regional youth information center can give tips in matters concerning jobs and present classified ads online: https://www.infos-jeunes.fr/travailler

• the Jobaviz website, run by the CROUS, can help you find a student job compatible with your studies: http://www.jobaviz.fr





#### TAKE UP A SPORT

• In your institution, contact the Service des Sports for free access to sports facilities.

At Université de Nantes, thanks to Pass'Sport, you have access to fifty different activities.

Learn more: https://www.univ-nantes.fr > menu > sport

• In Nantes, you can also find a sports activity from among the numerous "sports for all" offered by the city: https://www.nantes.fr > ville de Nantes > sport

#### **BE ACTIVE**

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations.

#### Learn more:

- To learn more, check with your school (Service de la vie étudiante, Student Services) or visit the following sites: www.animafac.net or www.letudiant.fr

At Université de Nantes, 150 student associations keep the campus busy, including several international associations:

https://www.univ-nantes.fr > menu > vie associative et engagement

#### GAINING CULTURE AND PARTYING

• Nantes offers many ways to cultivate yourself or party. Movie theaters, concerts, theaters, operas, museums, exhibitions, and festivals are on the program and most of the time, at reduced cost for students: https://www.nantes.fr/culture#

• At Université de Nantes, the Direction de la culture et des initiatives (Culture and Initiatives Department) develops an ambitious cultural strategy for all students:

https://www.univ-nantes.fr/culture/

## For entertainment or to pick up some culture, you can choose from:

- around fifteen multiplex movie theaters in Nantes and its suburbs, (student rates, rewards program) including 4 arthouse theaters.

- 12 major museums including two scientific establishments: the Planetarium and the Museum of Natural History.

In Nantes, some museums are free on the 1<sup>st</sup> Sunday of the month during the summer.

The **Pass'Musées** also allows you to visit museums at reduced rates:

https://www.nantes-tourisme.com > musées de Nantes

- around twenty performance halls including the Université de Nantes Theater, a venue for contemporary creations: https://tunantes.fr/

- thirty-some book shops, including an institution, Librairie Durance which first opened its doors in 1858!

- a municipal network of 4 libraries and 4 multimedia libraries: https://bm.nantes.fr

In Nantes, for going out or staying abreast of events, read **the leading regional daily paper**, **Ouest France**, available in newsstands or on the Internet: https://www.ouest-france.fr/

And don't forget to consult the **agenda on the Nantes Tourism Office website**: https://www.nantes-tourisme.com/fr/agenda

TOP ATTRACTIONS /

## Nantes obtained the 'City of Art and History' label in 2000.

• the Dukes of Brittany castle, a fortress with moats and towers, and the location of the Nantes History Museum.

• the former Feydeau Island with its beautiful elegant buildings.

 $\cdot$  place Graslin with the Grand Theater built at the end of the  $18^{\rm th}$  century.

• the Pommeraye Passage, a covered shopping arcade built in 1847, one of the most original spots in Nantes.

• the Jules Verne Museum dedicated to the work of the great French author born in Nantes, and one of the most widely translated.

• Les Machines de l'Ile on the site of the former shipyards, gigantic animated metal animals.

• the Abolition of Slavery Memorial, one of the most important monuments in the world dedicated to slavery and its abolition.

• the Jardin des Plantes, a 7-hectare landscaped garden developed at the beginning of the 19<sup>th</sup> century with its waterfalls and lakes.

For more information, consult the Tourism Office website:

https://www.nantes-tourisme.com/fr > à voir à faire

#### IMPORTANT ANNUAL EVENTS /

#### JANUARY

• La Folle Journée, a unique festival which aims to open classical music up to a larger audience.

#### FEBRUARY

• Hip Obsession, festival of contemporary hip hop culture.

#### APRIL

• Journées des Arts et de la Culture (JACES), Art and Culture Days to highlight cultural and artistic accomplishments in higher learning.

• Nantes Marathon, to explore the city and its heritage while running.

#### MAY

• **Pint of Science**, a European initiative for learning about research in atypical venues.

• The Nuit Européenne des Musées (European Museum Night), an occasion to visit museums differently (and for free).

#### JUNE

• Fête de la Musique: Music everywhere in town (free concerts).

• Hellfest, the annual rendezvous for extreme music in France.

#### JULY - AUGUST

• Voyage à Nantes, a cultural and touristic path that winds through the entire city (free).

• Aux Heures d'Eté, a free festival of world cultures in different venues in the city center.

#### SEPTEMBER

• Les Journées du Patrimoine (heritage days), free visits of cultural venues.

• Nantes Digital Week, seven days of digital events for all (free access).

#### OCTOBER

• Students of the World Night, guided tours to different spots in the city, consulting and information with student associations.

• Fête de la Science in the University laboratories.

#### NOVEMBER

• Festival des Trois Continents, a festival of films from Africa, Latin America, and Asia (reduced rates).





To stay informed and attuned to others and the world, to share and dialogue with students, follow **social media** where Campus France has an especially strong presence!

Don't forget to join the **France Alumni** network. Take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.



### THINGS TO KNOW

Nantes metropolitan area: 630,000 residents City of Nantes: 310,000 residents

No.1 CITY IN THE REGION 6<sup>th</sup> LARGEST CITY IN FRANCE 7<sup>th</sup> TOURIST DESTINATION IN FRANCE

## NANTES,

ADMINISTRATIVE CAPITAL OF LOIRE-ATLANTIQUE, one of the 5 departments which make up the Pays de la Loire Region

PAYS DE LA LOIRE REGION, 8<sup>th</sup> FRENCH REGION IN TERMS OF HOSTING foreign students (12,000 international students) Université de Nantes: **37,000** students, including 4200 foreign students representing 140 different nationalities

54 research units 1300 doctoral candidates

NANTES, RANKED 5<sup>th</sup> (out of 44) AMONG FRENCH CITIES AS A GREAT PLACE TO LIVE AND STUDY (awarded by L'Etudiant magazine)

Most of the information presented in the Campus France City Information Sheets concerns all international students regardless of their institution.

In France, in each of the host cities, most foreign students study at universities. Accordingly, the City Information Sheets attach great importance to them without overlooking the other higher education institutions even if it is not possible to list them all here with their specific information.

For more information on the institutions' welcomes and orientations: https://www.campusfrance.org/fr/recherche/categorie/pays-de-la-loire-463

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